

Richmond City provides culinary water and wastewater/sewer treatment services; garbage service is contracted with Econo Waste, Inc. If you are a homeowner or renter, you must fill out a [Local Utilities Service Agreement](#) and bring it to the City Office, 90 S 100 W, during regular business hours which are 9:00 A.M. to 3:00 P.M., Monday - Friday.

## **PAYING YOUR CITY BILL**

The Richmond City utilities bill is mailed out at the beginning of each month and payment is due by the 20th. There are several options for paying your bill.

Payments may be made at the City Office during regular business hours. The City accepts cash, check, or a debit/credit card.

A dropbox located curbside at the Park Community Center is also available for you to drop off payments outside of business hours.

You may call the city office at (435) 258-2092 during business hours and pay via phone.

As a convenience, online payments through Xpress Bill Pay is now offered. You can make one-time payments or enroll in automatic payments via credit card. If you want to pay by phone through the automated system; please call (888) 312-1879. You will need your utility account number off of your utility statement when you sign up or use the automated phone system.

In addition, you can sign up for e-billing. If you choose to be notified via email, the paper billing will stop. If you choose to be notified via text, the paper bill will still be mailed to you.

Click [HERE](#) to go to the online payment page and enroll in this payment option.

## **CITY UTILITY EMERGENCIES**

If a water main breaks or you notice a drastic drop in water pressure, please contact Water Department Manager Austin Hinckley, at (435) 258-2092 to report the issue.

## **GARBAGE, RECYCLING AND CENTRAL DISPATCH/911**

Garbage collection is handled by Econo Waste, Inc. as of July 1, 2023.

The recycling program offered by Logan City was terminated as of Friday, June 30, 2023.

Richmond City collects the fees for these services as well as Central Dispatch (911) and passes them through to the other entities.

Garbage is picked up every Friday beginning at 6:30 A.M.

Please note on a holiday week, such as July 4th being on a Tuesday, this will delay garbage service pickup by one day. **When in doubt; put your can out!**

If your garbage can is missed during a weekly pick up please call Econo Waste, Inc. at (801) 627-2680. If they don't answer, please leave your name, physical address and phone number.

If you have a damaged garbage can, can lid or wheels or want to upgrade from a 60-gallon garbage can to a 90-gallon garbage can please contact the City Office at (435) 258-2092.

Another change from the past; Econo Waste, Inc. has asked that all residents put their garbage can in front of their home. In the past most cans have been all pushed to one side of the street. Moving forward, their preference is each can is in front of its own home/location so this will result in cans being on both sides of the road.

### GREEN WASTE BIN

This service has been discontinued by Logan City. Green waste dumpsters are no longer available in the City.

### **CULINARY WATER**

The base rate of \$63.00 per month, effective July 1, 2023, covers the first 10,000 gallons of water. For water use over 10,000 gallons, the following surcharges will apply:

#### Monthly Water Fee Schedule

Base Rate which includes 10,000 gallons per month	\$63.00
10,001 - 100,000 gallons per month	\$1.00 per 1,000 gallons used
100,001+ gallons per month	\$2.00 per 1,000 gallons used

At the start of each new fiscal year (July 1st), the base rate increases \$1.00 per month. This rate increase helps us to keep up with the rising costs of delivery and infrastructure maintenance of the culinary water system.

New users (new homes or commercial buildings) of culinary water pay an impact fee and a hook-up fee in addition to the water rates.

Information regarding copper in the culinary water can be found [HERE](#).

Richmond City publishes a drinking water quality report each year to provide you with information about your drinking water and the efforts to provide safe drinking water. The 2022 report can be found [HERE](#).

The city council adopted the updated Water Conservation Plan, click [HERE](#) to review, during the September 2020 meeting. Goals set in the previous plan (from 2014) were met but there is still

room for improvement. Remember to Slow the Flow year round, not just in the summer.

## **WASTEWATER/SEWER**

When the city built the current wastewater treatment plant in 2009, we obtained a mix of grants and a no-interest loan. As part of the conditions of the loan, we are obligated to keep a reserve in the sewer fund that would cover expenses for a year. The plan was to have three increases in the monthly sewer fee (the initial charge, then two more). We only implemented the first two.

The sewer fee is \$77.00 per month for up to 20,000 gallons of wastewater discharged into the system. This is for both residential and commercial users.

If a user discharges more than 20,000 gallons per month, a surcharge of \$1.00 per each 1,000 gallons over the 20,000 gallon base will be added. In addition, there are surcharges for certain contaminants that are typically found in commercial waste streams.

The base rate will increase \$2.00 per month at the start of each fiscal year beginning July 1, 2023 to offset inflation and for maintenance of the infrastructure and treatment plant.

New users of the sewer system (such as new homes or commercial buildings) are also required to pay an impact fee and a hook-up fee in addition to the monthly charge.

## **IMPACT FEES**

The fee schedule for Impact Fees for Culinary Water Service and Wastewater/Sewer can be found [HERE](#).

## **CALL 811 BEFORE DIGGING**

Please be sure to call Blue Stakes (811) 48 hours before digging to have utilities such as natural gas pipelines marked. Click [HERE](#) to see their flyer.

## **Supporting Documents**

Impact Fee Schedule 81.1 KB

Copper in Drinking Water Information 37.83 KB

Water Conservation Plan 259.71 KB

Blue Stakes Information 375.89 KB

Water Quality Report - 2022 341.15 KB

[View PDF](#)